



Overview

Quality Assurance and Quality Control (QA/QC) represent a key part of any quality management system at any organization either production or service. Its role attains more importance with improvement projects. QA/QC is a process of understanding and meeting the customer requirements that will be considered to ensure a certain level of quality in a process and in a product or service as well.

Objectives, upon finishing this course, participants are expected to understand:

- Definition of quality, QA, and QC.
- Business process.
- QA activities
- QC activities

Course Outlines: this course will be covered as follows:

1. Introduction to Quality
2. Definition of QA/QC
3. Quality Management
4. QA Activities
 - Customer Requirements (VOC)
 - Study and review
 - Verification
 - Business Process
 - Validation
 - Approval
5. QC Activities
 - Sampling
 - Testing
 - NCR

Course Duration

“QA/QC: Principles and Fundamentals” online course will be held as prerecorded videos for about 89 minutes on different sessions in Arabic language. This course can be customized and delivered based on in-house training to meet certain needs and requirements.



Targeted Groups

This course is designed for public and private institutes and companies, banks, manufacturing and service organizations, healthcare, students, top management, production managers, engineers, quality engineers, QC and QA departments, and all who seek skills improvement in this field.

Course Fees

The usual fees for live courses are JD50. But for prerecorded courses, JAQM offers a discount of 50%, so the fees will only be **JD25**. Fees are to include:

- Completion e-certificate issued by JAQM and internationally accredited by the International Accreditation Organization (IAO) located in USA.
- Training material in pdf format.
- Handouts.
- Whiteboard notes.
- Solutions to the workshops.

Payment Methods

To make it easy to settle the course fees, JAQM offers different alternatives for fees payment as follow:

- Transfer to JAQM's bank.
- Cash deposit in JAQM's bank.
- CliQ: alias name: JAQMO.
- Western Union transfer.
- ZainCash Wallet.
- Orange Money Wallet.

Please choose in the registration form the method that is best for you so we can send you the details based on your choice.

Date and Time:

Prerecorded videos will be available for two weeks from the registration date. A participant can watch the recordings at any time during the two weeks. Once a participant completes attending the whole sessions, he/she will receive the course e-certificate.



Presentation Approach

- English for data show
- English for material and handouts
- English/Arabic for delivery and discussion

Registration Process

To enroll in this online course, please click the following link for the registration form and fill out all the required information:

<https://forms.gle/DDjjPGaam2sPn2WR7>

Once you submit the application form, you will receive a notice that your application is received and recorded. Registration is confirmed only after fees are settled as per your payment method.

For further information or details, please email JAQM at training@jaqm.net, or call +962 6 516 0157, Mobile and WhatsApp: +962 7 7744 1808